

Agenda

- General Update for Ontario Shelter Project
- Awareness of the Shelter Committee and Partnerships
- Shelter Resident Demographics
- Shelter Resident Testimonials
- Compare New Shelter Operations Versus Other Shelters
- Security and Neighborhood Input
- Ask to Extend Shelter through June 30, 2021
- Ask for a Conditional Use Permit based on this model including rules, policies, rights and responsibility documentation.

Shelter Pilot 2020-2021

A PARTNERSHIP BETWEEN:

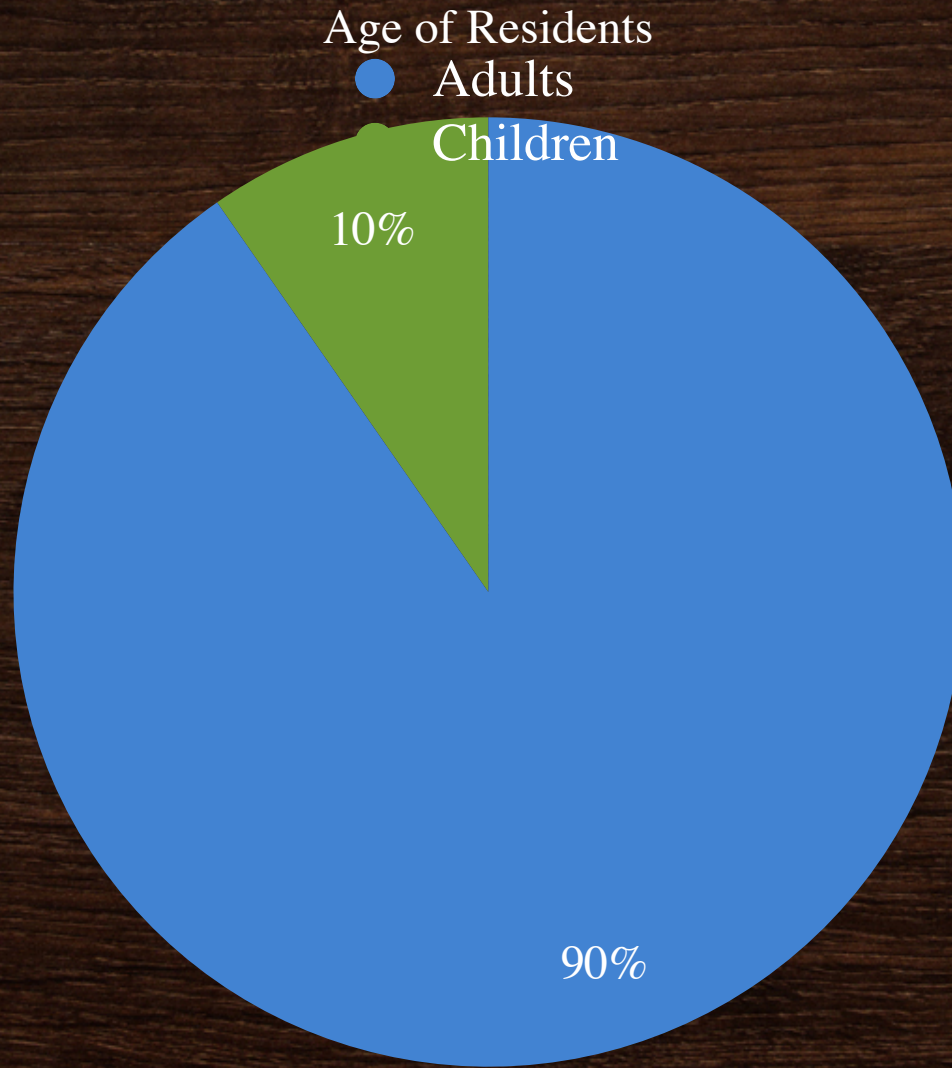
1. THE CITY OF ONTARIO;
2. COMMUNITY IN ACTION;
3. ORIGINS FAITH COMMUNITY;
4. COMMUNITY CHURCHES; AND
5. THE ONTARIO SHELTER COMMITTEE THAT INCLUDES FAITH BASED MEMBERS, CITY OFFICIALS, DEPARTMENT OF HUMAN SERVICES, NON-PROFIT ENTITIES, LOCAL BUSINESSES, PRIVATE CITIZENS INTERESTED IN THE WELLBEING OF OTHERS, AND INVITED GUESTS.

Introduction to shelter in Ontario

- Community in Action and its partners have had two years of experience in piloting a shelter project in Ontario.
- The first pilot in 2020 was brief (30 days) and resulted in outcomes that helped move 38 families into “step up” housing.
- The second pilot started in December of 2020 and is currently running through April 30, 2021.
- Preliminary results of the second pilot are positive and support the need for case management and continued work with intervention staff who are trained to assist homeless residents.

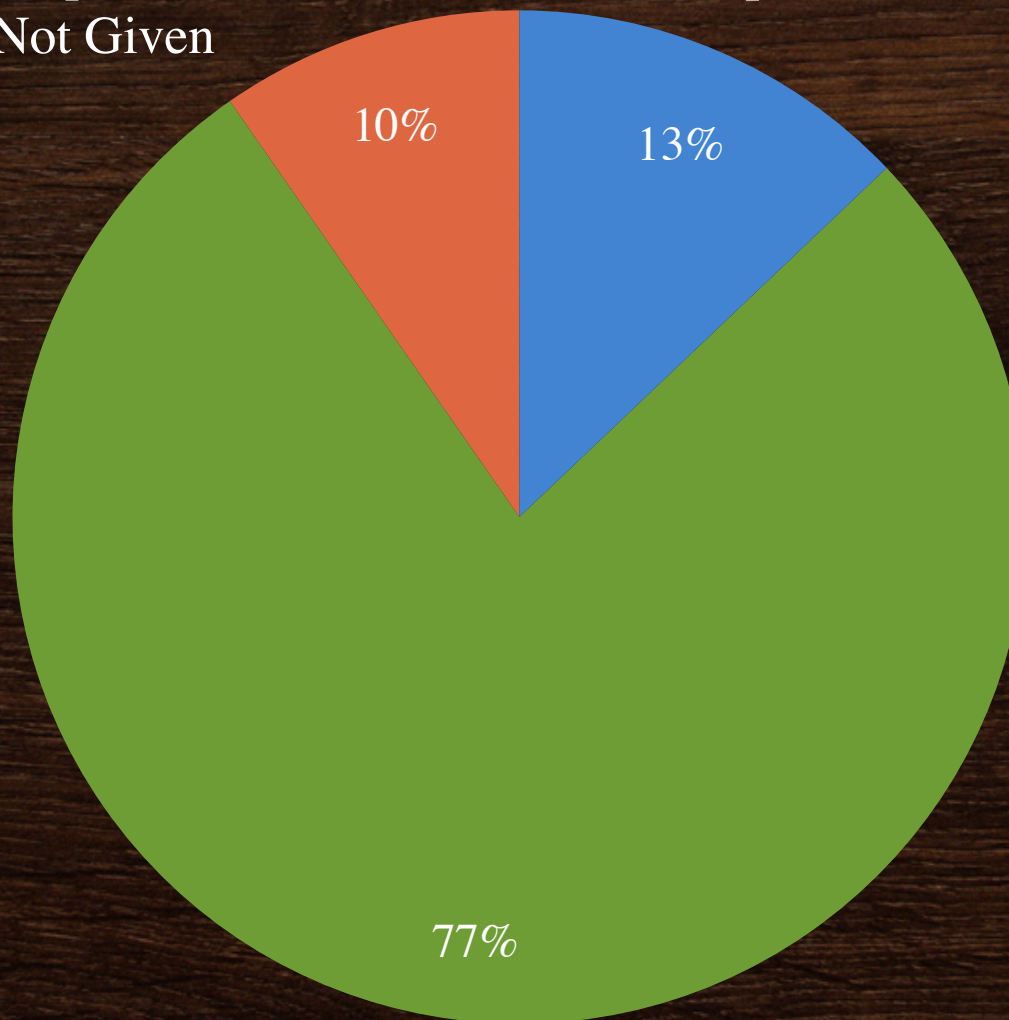
The GOAL for Shelter

- Provide a temporary and safe place to live for those who are literally homeless.
- Maintain 16 units of shelter to help those who have nowhere to live.
- Ensure that all shelter participants actively work on case management plans that are designed to help them attain an improved living situation.
- Provide care and services for residents who need it the most.
- Improve the health of the community by providing cameras, supervision, and continuing to be receptive to community feedback and needs.



Ethnicity of Residents

- Hispanic/Latino
- Non-Hispanic/Non-Latino
- Not Given



2020 Shelter Siting. Site nicely prepped, weed free, level and ready to go.



2021 Shelter Site as compared to other temporary and self-made shelters in Ontario.



Efficiency Units for short-term and temporary use.

Cots, sleeping bags, microwave, mini fridge, heat, small window, and a door that locks are included in the units.



Allocation and assignment of units include priority for residents with disabilities and families with young children.



Shelter Customer sharing their personal story



“For the past few years I was living outside... feeling really ill and sick. When I moved into the shelter I was provided with support and assistance to get me back to decent health. I have had help with food, clothes, and getting me back on track with my doctors/ prescriptions. I have been homeless for the last few years and have not had a lot of luck finding my own place. I know that I am a little more difficult to house due to some past mistakes. It’s great to have a group of people helping me and not turning me away.”

Shelter residents sharing their personal story

- A - “I think the tiny homes really help. I was homeless and they allowed me to stay until I could get into an apartment. If you are homeless and you follow the plan, you benefit and are able to help yourself. When I was there, I helped people as they came in and have seen another person get their apartment. I think they should stay open as long as they can. There are a lot of people that need them and need to be able to have a spot so they can help themselves.”

A 19-year-old homeless young man was a resident at the tiny home shelter for 3 months. In that time CinA was able to assist in helping him find jobs, apply to the jobs and apply for available housing. Having a safe place to stay while looking for a home and a job was tremendously helpful. He was able to save enough money to move into his own apartment. He is currently living in his own one-bedroom apartment, working and looking forward to attending Treasure Valley Community College in the fall of 2021.

Shelter Customer sharing their personal story

- An elderly woman who had been homeless on and off for the past year had been applying subsidized housing in the area. Due to the long wait lists she lived a majority of the time in her vehicle. Once the shelter was open, she moved in and was able to have a stable living environment. Within 3 weeks of staying at the shelter she had been approved for a senior subsidized unit she had been on the waitlist for almost year.



The Shelter Committee Helps to Address Needs of the Homeless

- A couple came into the shelter and had been homeless for the past 6 months. They spent 2 months in the shelter in that time they were able to get back on track with medical appointments, find a job, and had been approved for subsidized housing.
- This picture was taken at a prayer dedication in Dec 2020.



Shelter Customer sharing their personal story through Community in Action case management services.

- A 21-year-old homeless man sought services at the “tiny homes” shelter. He had no family in the area and did not know where to find resources. Case Managers were able to assist with housing at the Shelter while connecting him with the resources he needed. His case manager reached out to an Idaho program for adults with mental disabilities seeking residential habilitation support. The customer was able to move out of the shelter and move into a facility where he is now in his own apartment receiving the help he needs.



Vaccination Clinic for the Homeless Shelter Volunteers.

COVID Vaccinations Clinic



Homeless volunteers



Resident Commitment to the community and the program:

- The following Rights and Responsibilities are agreed to in writing by each shelter resident.
 - Conduct yourself in a safe and reasonable manner
 - Be responsible for yourself, your actions, and the actions of your children
 - Treat others with respect and dignity.
 - Take care of your personal belongings
- The following are considered violations of policies and procedures of the shelter.
 - There will be no use or possession of weapons, drugs, or alcohol of any kind on shelter property.
 - No items are permitted that pose a threat to yourself or others.
 - There will be no smoking or vaping except in designated areas.

Number of Removals for violating shelter rules:

- Violation of Rights and Responsibilities:

= 3

- Violation of Shelter Policy:

= 0

10 out of 31 shelter residents have found permanent/ transitional housing during this difficult time where COVID19 has affected so many.

This is Heather at the first pilot site explaining where the units will be placed



Wait lists for subsidized housing are 6 to 12 months.

The Section 8 wait list has over 250 families who are waiting for assistance.

Landlords have expressed that per one unit opening they can receive up to 70 applications.

COVID19 has created difficulties for those seeking housing.



Continuation of Shelter – THE ASK:

- 1. The extension of current services through June 30, 2021, which will ensure that those who are current residents can have 2 additional months to work on case plans. This will help to identify options for step-up housing.
- 2. Conditional Use Permit issued by the City of Ontario will solidify the ability to continue with this shelter project and lay the ground rules for one additional project in the Ontario area.
 - Policies and Procedures are well developed and based on Oregon Housing expectations.
 - Rights and Responsibilities for residents are working and allow for quick removal of residents who do not meet these requirements.
 - The permit will express any additional rules for shelter in Ontario.